

PROFILE

Techno-Functional Consultant with over 2 years of experience in delivering data-driven business automation solutions at PwC utilizing Microsoft Power Platform and Excel. Expertise in converting complex business requirements into scalable applications and actionable insights. Co-founder of Fodeto, a hyperlocal food delivery service, focused on market analysis and operational planning to improve service efficiency and customer engagement. Proficient in stakeholder management, dashboard creation, data modeling, and performance tracking.

SKILLS

- Business Process Analysis
- Requirement Gathering & Documentation (BRD, LDD)
- Root Cause Analysis
- Power Apps (canvas and model-driven)
- Power Automate (25+ Flows Built)
- Power BI and Python (Basic)
- Operations Management
- SQL and Excel (advanced)
- Dataverse & Dynamics 365
- Stakeholder management
- UAT Support & Functional Testing
- Analytical Thinking & Problem Solving
- KPI Reporting
- Agile Methodology

Experience

PwC India

August 2023 to Current

Associate Consultant

Chennai, IN

- Delivered **7+ Power Apps** and **25+ Flows** across BFSI and manufacturing domains.
- Enhanced Gold Loan LOS for Equitas: resolved CRs, **supported UAT**, improved testing by **20%**.
- Developed a scalable Gold Loan Renewal system using **Canvas Apps** and **Power Automate**.
- Acted as the client POC for functional clarifications, issue resolution, and solution walkthroughs.
- Automated fraud investigation tools for Yes Bank, reducing manual tracking by **40%**.
- Created **BRDs, LDDs**, and collaborated with stakeholders for end-to-end delivery.

Fodeto

September 2022 to July 2023

Co-Founder

Huzurnagar, IN

- Conducted market segmentation and analysis to guide product strategy
- Acquired over **2,500 customers**; scaled to more than **45 daily orders**.
- Built partnerships with schools, mills, and offices for **B2B bulk orders**.
- Optimized delivery to reduce **turnaround time by 30%** and trained delivery agents.
- Increased monthly revenue by **35%** using feedback loops and local campaigns

EDUCATION

National Institute of Technology

January 2023

Civil Engineering

Tiruchirapalli

GPA: 7.33/10.0

CERTIFICATIONS

- PL900 (Microsoft)
- Javascript (Mozilla)